

The Housing Authority of DeKalb County Presents RentCafé

What is RentCafé?

RentCafé is a web-based portal that allows information to be exchanged and processes to be completed online without paper forms and applications.

What can you do in RentCafé?

- View your Housing Specialists' contact information.
- Complete Initial Certification online.
- Complete Annual Recertifications online.
- Complete Interim Recertifications (changes) online.
- View your portion of the rent.
- Access inspection status updates.

Why is HADC implementing RentCafé?

Client benefits: RentCafé will save clients time and money because they can submit documents and complete processes online at their convenience. Clients will also have immediate access to important information through their portal.

Agency benefits: Completing annual recertifications online increases efficiency and helps improve our level of service to clients.

RentCafé Resources

- [RentCafé Registration Guide](#)
- [Completing an Intake Certification or Annual Recertification Guide](#)
- [RentCafé Sign-in Guide](#)
- For assistance, contact Client Services at 404-270-2500

Am I required to register for RentCafé?

HADC is currently inviting clients to register on the portal by recertification month. In order to register for the portal, you will need a registration code.

How do I register for RentCafé?

A registration code will be provided in the annual reexamination letter. Once you have received your registration code, navigate to the [RENTCafé Resident Portal](#). The first time you log in it will ask for your registration code. More information about registering is available in the [RentCafé Registration Guide](#).